



Warranties
4 U

QUALITY YOU CAN TRUST / VALUE YOU CAN COUNT ON

Your Warranty
Documents

Caravan



Hello and welcome to Warranties 4U

Thank you for choosing Warranties 4U and congratulations on your new warranty cover. We're honoured you've trusted us to help protect your investment.

Our team is here to provide reliable cover and support whenever you need it.

Please keep this booklet safe with your warranty schedule, as you may need both when making a claim.

Inside, you'll find important information about:

- **Keeping your warranty valid**
- **What is and isn't covered**
- **How to make a claim**
- **Full terms and conditions**

This warranty is designed to help reduce unexpected repair costs, and we're here to support you throughout.

Please note: This is not an insurance product and is not regulated by the Financial Conduct Authority.

IMPORTANT: All repairs must be authorised by us before any work is carried out. We cannot cover unauthorised repairs.

**YOUR CARAVAN
WARRANTY**

BOOKLET CONTENTS

- 3. Definitions**
- 4. Included Benefits**
- 5. Your Responsibilities**
- 6. The Warranty Cover**
- 7. Core Cover - Whats Covered**
- 8. General Exclusions**
- 9. Caravans We Can Not Cover**
- 10. Whats Not Covered - Part, Fault and Repair**
- 11. How to make a Claim**
- 12. Claims Terms and Conditions**
- 13. Claim Procedure**
- 14. General Conditions**
- 15. Important Information**
- 16. Recovery Overview**
- 17. Service Check**
- 18. Important Reminders**



WORDING

DEFINITIONS

Warranty Schedule –

Includes your personal details, caravan details, and level of cover.

Claim Limit –

The maximum amount we pay per claim, as shown in your Warranty Schedule. Unlimited claims can be made up to your caravan's current retail CAP value.

Excess –

The amount you must pay towards a claim if your warranty includes an excess.

Labour Rate –

Your hourly labour rate, as shown in your Warranty Schedule.

Labour Times –

Repair times based on Autodata/ICME guidelines, or our reasonable discretion if unavailable.

Listed Components –

The parts covered under this warranty.

Mechanical Breakdown –

Sudden and unexpected failure of a mechanical part causing it to stop working.

Electrical/Electronic Failure –

Total failure of a covered electrical or electronic part causing it to stop working.

Period of Cover –

The length of time your warranty is valid, as shown in your Warranty Schedule.

Repairer/Garage –

The garage or mechanic carrying out repairs on your caravan.

Territorial Limits –

Cover applies within the United Kingdom unless agreed otherwise in writing.

Caravan –

The caravan named in your Warranty Schedule.

We, Us, Our / Administrator –

Refers to Warranties 4U (Registered No. 1721260).

Wear & Tear –

Natural deterioration of a part over time through normal use or ageing.

You / Your –

The named warranty holder.

Consequential Failure –

When a part not covered by the warranty fails and causes damage to a covered part.

Manufacturer's Service Information –

The servicing requirements and operational information provided by the caravan manufacturer.

Part –

A mechanical or electrical component that is part of the caravan's original specification and covered under your warranty.

Total Warranty Value –

The maximum amount payable during the warranty period, up to the retail value of your caravan shown in your Warranty Schedule (including VAT).



INCLUDED BENEFITS

Additional Benefits Included with Your Warranty



24/7 Roadside Assistance

If the vehicle covered by your warranty breaks down during a journey within the UK, you can contact our assistance line at any time, day or night, on 0203 668 1569.

We will arrange for an assistance operator to attend and attempt a roadside repair for up to one hour, where a repair is considered possible.



Local Recovery

If the vehicle cannot be repaired at the roadside, we will arrange recovery to a suitable local repairer within 25 driving miles. Alternatively, the vehicle can be recovered to your home address if it is within 25 driving miles of the breakdown location.

Benefits Included with Protect Cover

Your Protect breakdown cover includes:

- 24-hour assistance, 365 days a year
- Roadside assistance
- Up to one hour of roadside repair assistance
- Local recovery up to 25 driving miles
- Recovery to a suitable local repairer or your home address
- Transport for the driver and up to six passengers
- Message relay service
- Cover for eligible vehicles
- Assistance for a covered vehicle while towing a caravan
- Recovery of the attached caravan when the covered towing vehicle breaks down

Caravan Recovery

Breakdown cover applies to the registered vehicle, not the caravan as a standalone vehicle.

If the covered towing vehicle breaks down while towing a caravan, we will arrange assistance for the towing vehicle. Where recovery is required, both the towing vehicle and the attached caravan will be recovered, subject to the applicable size, weight, access and safety limits.

A breakdown or fault affecting only the caravan is not covered unless separate caravan recovery cover is confirmed on your warranty schedule.

Please note: Recovery is included only where Protect cover is shown as active on your warranty schedule. All assistance and recovery services must be authorised in advance by Warranties 4U. Additional mileage and any services outside the applicable cover limits may be chargeable.

Ask about optional upgrades and additional benefits that can be added to your warranty plan



YOUR RESPONSIBILITIES

To ensure your warranty remains valid, you'll need to meet the following requirements:



Make sure your caravan is serviced in line with the manufacturer's schedule at a VAT registered garage. You have a 28 day window from the service due date to get this done. Your caravan must always be roadworthy, legally compliant, insured, with a valid MOT and up to date road tax (Towing Vehicle).



Keep all service receipts and invoices as proof that required maintenance has been carried out. You may need to provide these documents when making a claim, so having them available can help prevent delays or issues during the process.



Carry out routine maintenance on your caravan as needed, ensuring it is kept in good working order at all times. Failure to maintain the caravan properly may lead to problems that could have been prevented, and in such cases, we will not cover the cost of any resulting repairs.



Follow the claims procedure outlined in this document. It's straightforward, but it's essential that you follow it exactly for your claim to be considered. .



Do not ignore any warning lights on your caravan, as this could worsen the issue and impact our decision. Any potentially covered faults must be reported to us immediately.

FAILURE TO MEET THESE REQUIREMENTS MAY RESULT IN YOUR COVER BEING INVALID.

Unexpected caravan issues can quickly become costly if you don't have a warranty in place. Our cover is designed to protect you from those surprise expenses, giving you confidence on the road. With access to a wide range of benefits and support from our approachable, knowledgeable team, help is always available when you need it.

We contribute towards repair costs, including parts, labour, and VAT, up to the agreed claim limit. Below is a brief overview of what's included, but for full details and any exclusions, please check the relevant sections of your warranty documents.

Important: Terms and conditions apply. Refer to your warranty schedule or contact us for guidance.

As one of the UK's leading warranty providers, our plans cover an extensive number of caravan components over 8,000 parts making it impractical to list everything individually.

In general, most mechanical, electrical, and electronic components are protected against failure.

To keep things straightforward, we offer one level of cover for caravans.



For caravan of Any Age:

**Wear and Tear is included on all covered parts until your caravan reaches 12 years.
At this point, the wear and tear element ceases but everything else remains the same.**

Most parts under these sections are included:

See relevant section in the policy booklet for specific details

- Auxiliary Electrics - mains hook up input connector, battery Charger, ELCB (Earth Leakage Circuit Breaker), electrical distribution unit, Interior light fittings
- Alarm and Tracker - All electrical parts (excluding batteries and key fob). Failure must occur during the contract period with a recognised tracker service provider.
- Body Leaks - caravans up to 7 years old water ingress through any permanently sealed seam or joint, being part of the original manufactures construction
- Braking System - All mechanical linkage, Backing plates, Actuators, drums and shoes
- Cassette Toilet - operating mechanism, pump motor and flushing mechanism (excluding seal)
- Chassis - All chassis members including outriggers
- Cooker - burners, Grill, Oven, flame failure device, Igniters
- Diagnosis Costs - (One hour on a valid claim)
- Electrical and Electronic Parts
- Fridge - door Seal, condenser, gas control valve, gas igniters, flame failure device, 12v and 240v selector switches / heater elements
- Gas thermostat - 240v thermostat, 240v temperature control switch
- Gas System - gas pipe runs and joints, Gas bottle fixing bracket
- Heating System - gas heater, thermostat, control unit, motor switches, flame failure device, igniters
- Running Gear - Axles, Hubs, Bearings, Hubs and Hub oil seals
- Suspension - springs, hangers, shackle pins, bushes, shock absorbers, mountings
- Towing Mechanism - All mechanical components fitted to the caravan (Excluding Electrics)
- Motorised Caravan Mover - All mechanical and all electrical parts of this system
- Window Blind Tension - mechanical failure only (Not physical or accidental damage)
- Water System
- Mechanical and Electrical - All mechanical and all electrical parts within your caravan. All wiring are also included (but excludes burnt, corroded or damaged wiring), control panel, battery charger/power supply unit, extractor fans, water pumps, water heater (gas or electric), water gauges, thermostat, fan blower motor, switches, light units, ELCB, electronic control devices, alarm control units and switches (excluding LED's or LED units, bulbs and tubes), 12v battery charger, 240v internal system

Your warranty provides the benefits set out in this document which includes the cost of breakdown, premature failure and consequential failure that happens to your caravan during the period of your warranty within the geographical limits subject to the terms and conditions in this document and your warranty schedule.



Towing Vehicle Cover – The towing vehicle is covered for breakdown assistance only. Full warranty cover can be added for an additional cost; please contact us for a quote.

WARRANTY CORE COVER





Certain circumstances, components and costs fall outside the scope of your caravan warranty. **We will not cover:**

- Anything listed within the parts, faults and repair exclusions, or any claim where you have not met your obligations under this warranty.
- Repairs carried out without our prior authorisation.
- Faults that existed before your warranty started.
- Caravans used for hire or reward, kept in an unroadworthy condition, failing to meet legal requirements, or modified from the manufacturer's original specification.
- Damage caused by continuing to tow or use the caravan after a fault becomes apparent.
- Components that have deteriorated through normal wear and tear or reached the end of their serviceable life.
- Routine servicing, inspections, maintenance, cleaning, flushing or software updates.
- Components that have not failed but are recommended for replacement, including work identified during a previous service or inspection that was not completed.
- Failures or damage caused by missed servicing, accidents, road hazards, misuse, negligence, theft, vandalism, criminal damage, blockages, burning, melting, electrical overload, seizure, flooding, water ingress, delamination, frost, freezing, severe weather, war or civil unrest.
- Damage caused by an awning or the use of unnecessary force.

Unless specifically included within your selected level of cover, we will not cover:

- External body panels, paintwork, windows, mirrors, skylights, sunroofs or glass hobs.
- Soft furnishings, carpets, flooring, worktops, shower trays, window catches or stays, seats, coverings or frames.
- External water pumps, hoses, pipes, joints, fittings, unions, brackets, catches, hinges, rails, runners or slides.
- Accessories such as cycle carriers, roof racks, stabilisers, towing equipment and motor movers.
- Wheels, tyres, pressure sensors, valves, brake drums, discs, pads or shoes.
- Smoke alarms, carbon-monoxide detectors or fire extinguishers, which remain the owner's responsibility.

We will not pay for any component, repair or loss covered by another insurance policy, warranty, guarantee, finance agreement, maintenance plan, repair arrangement or goodwill settlement.

Consequential damage is limited to £500, including VAT. This only applies where a covered component is directly damaged by the failure of another covered component.

We are not responsible for storage or release charges, insurance costs, deposits, excesses, unauthorised caravan hire, personal injury, death, third-party property damage, loss of income, incidental expenses, repairer-related losses or any other indirect losses.

If we pay any costs that are not included within your warranty, you may be required to reimburse us.

GENERAL EXCLUSIONS

CARAVANS WE CAN NOT COVER

We are also unable to provide cover for:

- Caravans used for commercial or business purposes, including hire or reward, rental, temporary accommodation provided as part of a business, or any other income-generating activity.
- Modified caravans, unless the modifications have been declared to and approved by us in writing within 14 days of the warranty start date.
- Custom-built, self-built or extensively converted caravans.
- Caravans used off-road, for illegal activities, racing, rallies, speed testing or any competitive event.
- Caravans owned by a company, individual or employee operating within the motorhome, caravan or motor trade.
- Caravans previously declared a total loss or insurance write-off by an insurer.



These are the parts or faults that are excluded from our warranty.
They're mostly bodywork, trim, general maintenance and serviceable items

Service and consumable items - including but not limited to

- X Items affected by freezing or frost damage.
- X Items damaged by unnecessary force or abuse
- X Any damaged caused by an Awning
- X External panels and paint, windows, skylights
- X Tyres
- X External trims
- X All soft furnishings - carpets, floor coverings, worktops, shower tray cracks, window catches and stays. Seat coverings including frames
- X Fuses
- X External water pump
- X Normal wear and tear and other components subject to routine maintenance
- X Rental Caravans
- X Leisure Battery
- X Caravans that have been modified from the manufacturer's original design or specification which comes to light during the period of your warranty.
- X The following component parts are excluded unless specified within the level of warranty
 - Accessories including, cycle carriers, roof racks, stabilisers and tow bars
 - Glass including mirrors, windows and windscreen (heated or otherwise), glass hobs
 - Hoses including joints, pipes, fittings and unions
 - Brackets, catches, hinges, rails, runners and slides
 - Wheels and tyres including pressure sensors and valves
 - Worn-out parts including brake discs and drums, brake pads and shoes
 - Any part covered by any other plan, warranty, guarantee or goodwill offer of settlement
- X Also excluded is any other component part that;
 - Is specified as requiring repair or replacement on a previous service or health check and not attended to
 - Has not suffered a breakdown or premature failure but which is recommended for repair or replacement by your repairer, or
- X Has suffered a breakdown or premature failure due to:
 - Accident, criminal damage or negligence.
 - Blockages of any kind
 - Burning or melting.
 - Electrically overloaded (such as incorrect use of welding, starting or charging equipment).
 - Failure to carry out your Caravan manufacturer's recommended servicing.
 - Flooding, water ingress, delamination or freezing.
 - Seized items
- X Miscellaneous items excluded:
 - Any claim request you or your repairer have not informed us and obtained our authorisation before repairs were carried out.
 - Cleaning or flushing out of any components or parts.
 - Any software update related issues.
 - Any liability for damage to property, loss of earnings, out-of-pocket expenses or any other loss caused directly or indirectly by any event giving rise to a claim request under the terms of your warranty.
 - Any liability caused directly or indirectly by war, riot or any similar event, vandalism, by theft or attempted theft from your Caravan, criminal damage or by bad weather such as lightning, wind or flood

WHAT'S NOT COVERED PARTS, FAULTS & REPAIRS



HOW TO MAKE A CLAIM

11

Important: All repairs must be authorised by us before work can commence. Failure to do so will result in us being unable to pay your claim

Follow the steps below

- 1** If your caravan develops a fault, follow these steps:
- 2** Book your caravan into a garage for diagnosis and a repair estimate.
- 3** Complete the claims form on our website: www.warranties4U.co.uk
- 4** After diagnosis, email us the following:
 - o The diagnostic report
 - o The repair estimate
 - o Your towing vehicle registration number & Warranty holders name
 - o A breakdown of parts, labour hours, and costs (including VAT)
 - o Send this to: claims@warranties4U.co.uk

Important: Do not start any repairs until you have completed the claim form and received a response from us. We won't be able to consider claims for work already carried out.

- 5** Once we confirm what is covered, we'll email you with the approved repairs.
- 6** You can then go ahead with the work.
- 7** After the repair is completed, our accounts team will arrange payment.

Important: If you choose to have the repairer begin work without our approval, please be aware that your claim may be rejected, as this prevents us from inspecting the caravan and identifying the cause of the issue. In such cases, you will be liable for any additional parts and labour costs, as well as any repairs not included in your plan

How to receive payment: Once the repair has been completed, either you or the repairer should email a copy of the repair invoice to claims@warranties4u.co.uk, together with any additional documents we have requested. Please ensure the invoice is issued in the name of **Warranties 4 U LTD**; otherwise we will not be able to reimburse the VAT portion.

REMEMBER: YOUR CLAIM CAN ONLY BE PAID IF THIS PROCESS IS FOLLOWED CORRECTLY. PLEASE NOTE OUR STANDARD TERMS FOR PAYMENT DATES



In addition to the terms on the previous page, there are some other important things you need to be aware of when requiring claims assistance:

- We reserve the right to make contact with repair garages to discuss any potential liability and to appoint the garage and/or parts supplier involved. We may also choose to use exchange or reconditioned guaranteed components, and to have any parts examined or sent away for inspection or refurbishment where necessary.
- Where a repair or replacement results in an improvement or enhancement of the caravan beyond its condition prior to failure, we may, at our reasonable discretion, request a contribution from you towards the cost of the repair. This will always be discussed with you before work begins, taking into account the caravan's age, mileage, and the expense of returning it to its pre-breakdown condition.
- If the reason for the failure cannot be identified through initial diagnosis, it may be necessary for the caravan to be partially or fully dismantled for a claim to proceed. This will only be carried out with your approval, and any costs incurred will remain your responsibility until the claim is authorised.
- To determine liability, we may at times appoint an independent assessor to inspect the caravan and provide a report. Their findings will be final and binding on all parties. If, under agreed arrangements, the caravan is unavailable for inspection or the assessor is unable to complete their assessment (for example, if the caravan has not been stripped as required), we reserve the right to deduct the cost of any additional inspection visit from the approved claim amount.
- Repair durations are calculated in line with the repair time definitions set out in the contents section and at the agreed labour rate. Our liability will be determined based on these published repair times for the relevant work.
- All faults must be reported to us without delay.
- You may be asked to provide evidence of servicing, such as a recent VAT-registered garage service invoice, before any repair approval can be granted.
- Once authorisation has been issued, you will have 45 days to complete the repairs and submit the invoice for payment. After this period, the claim will be withdrawn and no payment will be made.
- This warranty covers a single repair per individual covered component.
- If multiple components fail at the same time and the claim is accepted, they will be treated as a single claim.
- Any false or fraudulent claim will render the warranty void, and we reserve the right to pursue legal action in all such cases.

CLAIMS TERMS & CONDITIONS



Approved Repairers

We recommend that you use one of our approved repairers for any non-emergency repairs. However, you are free to choose any VAT registered garage to carry out the work if you prefer.

Caravan Warning Messages

- If a warning light appears on your caravan dashboard, you should stop using the caravan and consult the manufacturer's guidance. Only continue riding the caravan if the manufacturer confirms it is safe to do so.
- A warning light or a fault code from your caravans on-board diagnostics (OBD) system may suggest a potential issue, but it does not on its own confirm a breakdown or part failure. It should be checked as soon as possible, and you must notify us of the issue.
- You should also stop using the caravan if you notice any other signs of a problem, such as unusual noises, vibrations, or any leaks of fluid or water. If further damage occurs because the caravan continues to be driven after a fault is noticed, we will not contribute towards the repair costs.
- If you become aware of a fault, and it is safe to do so, you should take the caravan to a repairer without delay.
- Do not authorise or proceed with any repairs until we have reviewed the claim and given you written approval.
- If your caravan is not rideable and you are away from home, you can contact our 24/7 emergency roadside assistance and recovery service on **0203 668 1569**

Information Required from the Repairer

When you take your caravan to a garage, please ask them to complete a full diagnostic report and email it to claims@warranties4u.co.uk. We must receive this within 7 days of you first reporting the fault.

The following details must be included:

- caravan registration, your name, and your address
- A description of the suspected faulty component, including part numbers where available
- The date the fault first occurred
- A detailed repair quotation, clearly listing diagnostic charges, parts, labour, and VAT
- Any printed OBD (on-board diagnostics) reports

Once we have received all the required information, we will deal directly with you or your repairer to progress your warranty claim.

IMPORTANT: It is your responsibility to approve any diagnostic work or caravan dismantling required to determine the source of a fault. Your warranty will only cover diagnostic and dismantling costs if we have agreed in advance that these can be included in your claim; otherwise, you will be liable for these charges.

Once we have received all necessary information, we will notify you and your repairer whether the repair is covered under your warranty. If it is approved, we will confirm the authorised claim amount. Where applicable, you will remain responsible for any costs that go beyond the approved limit.

GENERAL CONDITIONS

14

1. You are required to follow all terms and conditions set out in this warranty, including those under 'Your Responsibilities'. Any responsibility we have is dependent on your compliance with these terms and the accuracy of the information you provide.
2. If any information you supply is false or misleading, we may treat your application as fraudulent and cancel your cover without refund. If we have already made payments due to dishonest or exaggerated claims, your cover will be void immediately and no reimbursement will be given. We also reserve the right to pursue legal action to recover any costs incurred. Any such proceedings will take place in the courts of England and Wales.
3. You must provide all information and assistance we reasonably request in order to deliver services under this plan, including where we seek to exercise rights against manufacturers, repairers, suppliers, or other third parties.
4. You must allow us unrestricted access to inspect the caravan at any time following a claim.
5. It is your responsibility to authorise any repair work and to cover the costs if it is later determined that the repair is not covered under this warranty.
6. This warranty operates under English law, which will apply unless you request an alternative legal jurisdiction and we agree to it within 30 days from the start of your cover. All correspondence relating to your warranty will be conducted in English.
7. We may, from time to time, update the terms of this warranty, including changes to wording, component coverage, or to comply with new laws and regulations. The most recent version of the terms and conditions can be obtained by contacting admin@warranties4u.co.uk
8. No changes may be made to this document without our prior approval. This warranty is provided in addition to any statutory rights you may have.
9. At our discretion and subject to approval, you may be offered an upgrade to your cover (if eligible) within 4 weeks of commencement, as well as the option to renew up to 30 days before expiry. By purchasing this warranty, you consent to being contacted regarding these opportunities.
10. We maintain a zero tolerance policy towards abusive, defamatory, or inappropriate behaviour. If such conduct occurs, we may cancel your cover and, where appropriate, take legal action to recover any associated costs or damages.
11. We reserve the right to withdraw a previously authorised claim without providing a reason.



IMPORTANT INFORMATION

15

Payments and Premiums

When upgrading or renewing your cover directly with us, payment can be made using a debit or credit card.

Cancellation

You may cancel your cover within 14 days of the start date. If the policy was purchased via a dealer, any refund will be subject to the dealer's own warranty refund terms where applicable. For warranties bought directly from us, a full refund will be issued provided no claims have been made within the 14 day period. After 14 days, no refunds are available.

Transferring your cover to a new owner

If you sell your caravan, you can request to transfer the cover to the new owner, as long as they are not involved in the motor trade. A £35 administration fee will apply. To begin the process, email admin@warranties4u.co.uk with the new owner's details and the caravan registration number, and we will contact you to arrange payment.

Complaints

If something goes wrong or you are unhappy with our service or a repair decision, please contact us so we can look into it and resolve the issue. Send your complaint to admin@warranties4u.co.uk. We will acknowledge your complaint within 3 working days and aim to respond fully within 14 working days, often sooner.

Discretion

We apply our own judgement to ensure fair and reasonable outcomes for all claims. If you remain dissatisfied after following our complaints process, the final decision will be made by our Directors. This does not affect your statutory rights.

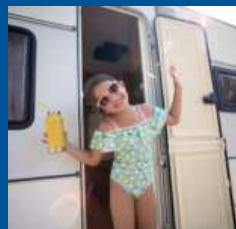
Your personal data

We act as the Data Controller for any personal information you provide. This means we have a legitimate interest in collecting, storing, and sharing your data within our group of companies to manage your cover and deliver services to you. Your data may also be shared with repairers, dealers, suppliers, or other relevant third parties where necessary. It may be used to contact you about your cover, for direct marketing (where you have opted in), service improvement, legal and regulatory compliance, or crime prevention purposes.

You have the right to access and correct your personal data at any time and can update your communication preferences by contacting us. Full details of how we use your data can be found at www.warranties4u.co.uk/privacy.

For any data related queries, you can email admin@warranties4u.co.uk.

See separately our full terms and conditions document.



IMPORTANT: Recovery applies only where the Membership Schedule confirms Protect cover. Protect is the standard level of recovery unless the Schedule confirms that Protect Plus, Protect Europe or another eligible upgrade has



Breakdown Cover – What Is Covered

Subject to the full terms, conditions and limits of the Membership, recovery is provided for the registered Vehicle shown on the Membership Schedule. For recovery purposes, the registered Vehicle may be:

- An eligible car or other eligible motor vehicle including EV
- An eligible motorcycle; or
- An eligible motor vehicle while it is towing a caravan or trailer.



Protect - roadside assistance and local recovery

- If the registered Vehicle suffers an Approved Incident one mile or more from the Home address, We will arrange for an Assistance Operator to attend and attempt a roadside repair for up to one hour where a repair is considered possible.
- If a roadside repair is not possible, We will arrange recovery of the registered Vehicle, the Driver and up to six Passengers to a suitable local Repairer within 25 driving miles, or to the Home address where it is within 25 driving miles of the incident.
- Where a registered towing Vehicle suffers an Approved Incident while towing an eligible caravan or trailer, We will assist the towing Vehicle and, where recovery is necessary, recover the towing Vehicle together with the attached caravan or trailer, subject to the applicable size, weight, access and safety limits.
- Message relay and 24-hour assistance, 365 days a year, are included.



Upgraded benefits

- Nationwide recovery, Home assistance, alternative transport, overnight accommodation, mis-fuel assistance and
- European benefits are included only where the relevant upgraded cover is shown on the Membership Schedule. The applicable limits and conditions remain as state



Recovery exclusions and limits - What Is NOT Covered

- Assistance or recovery for a caravan or trailer that suffers its own fault, damage or Approved Incident, unless separate caravan or trailer recovery cover is expressly shown on the Membership Schedule.
- Assistance for a vehicle, motorcycle or towing vehicle that is not identified on the Membership Schedule, or where Protect cover is not shown as active.
- Nationwide recovery, assistance at the Home address, alternative transport, overnight accommodation, mis-fuel assistance or European assistance unless the appropriate upgrade is shown on the Membership Schedule.
- Recovery of any motorised vehicle being carried or towed by the registered Vehicle.
- Any vehicle, motorcycle, caravan or trailer exceeding the stated weight or dimensional limits, unless We have accepted it and the appropriate additional Fee has been paid.
- Any mileage beyond the maximum recovery distance applying to the selected cover level. Additional mileage is payable by You.
- Repair costs, replacement parts, fuel, diagnostic charges, onward travel or accommodation unless expressly included by the cover level shown on the Membership Schedule.
- Road traffic collision recovery as a Membership benefit. Assistance may be available on a pay-as-you-go basis.
- Vehicles that are unsafe or inaccessible, being used illegally, overloaded, on unsuitable terrain, or driven by a person without the correct valid licence.
- Any incident arising from poor maintenance, lack of servicing, a pre-existing condition, or information about the Vehicle or its use that is inaccurate



A caravan or trailer is not covered as a standalone Vehicle under Protect. It is included for recovery only when it is being towed by the registered Vehicle and that towing Vehicle suffers an Approved Incident

Important: Please review the full breakdown and recovery terms and conditions outlined in the membership documentation.



SERVICE CHECK

Service Confirmation:

I confirm that the caravan has been inspected and serviced in accordance with the manufacturer's recommendations and the applicable industry servicing procedures.

STAMP**DATE:****SIGNATURE:****STAMP****DATE:****SIGNATURE:****STAMP****DATE:****SIGNATURE:**



MAKE

MODEL

YEAR OF MANUFACTURE

VIN/CHASSIS NUMBER

CRIS REG NUMBER

WARRANTY NUMBER

WARRANTY START DATE:



INSURANCE DUE DATE:





0203 668 1569

Admin@warranties4u.co.uk

www.warranties4u.co.uk